

## **Terms of business - Accommodation reservation through the hotel's website**

### **1. Pricing and services**

Indicative prices for accommodation and any other services are listed in the presentation materials of the accommodation provider (websites, printed documents, etc.). For the customer, however, the price stated in the Booking Confirmation, which is received by e-mail immediately after the on-line booking process ("Confirmation"), is binding. For the range of services and prices agreed upon, their schedule is mandatory in the "Confirmation". The hotel is authorized to change the agreed terms of stay in cases that can not affect (eg force majeure).

### **2. Cancellation conditions**

The customer is notified of the cancellation / payment terms prior to sending a binding reservation. A valid credit / debit card is required to guarantee a reservation.

### **3. Validity**

These Terms of business and Conditions are an integral part of the Booking Order and Booking Confirmation.